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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Davy Jacobs and Erik Quanten  
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For: CUSTOMER FRAMEWORK FOR EMBEDDED APPLICATIONS

Examiner: Unassigned  
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**SECOND PRELIMINARY AMENDMENT**

Sir/Madam:

Prior to examination, please amend this application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 6 of this paper.